

Trucking Company Simplifies Mobile Management With Solve(X), Saving Significant Amounts of Time and Money

The Client:

Trucking vertical

4,800+ mobile lines, including 2,000+ truck-based routers

Carriers include Verizon, AT&T and T-Mobile



AT-A-GLANCE

THE OBSTACLES

- ❌ Lost more than \$30K per month on data overages
- ❌ Truck drivers struggled to monitor their routers
- ❌ Data management suffered because it involved three carriers

THE RESULTS

- ❌ Greater operational efficiency
- ❌ Monthly savings of roughly \$32K
- ❌ Annual savings of \$386K

SOLVE (X)

CHALLENGE

Overage charges were taking a huge bite out of the client's mobile budget

- A large trucking company was losing \$30K or more each month to data overage charges.
- The company asked its drivers to monitor their truck-based routers and, if necessary, shut them down to avoid going over their data limits, but the drivers needed to focus on their primary job: safely bringing their shipments from Point A to Point B.
- Spotting other opportunities for cost savings was difficult because the client had thousands of lines and devices supported by three different carriers, each with its own online portal.

SOLUTION

Solve(X) brings all of the client's mobility data together in one place for easier management

- The client used Solve(X), GoExceed's proprietary solution, to automatically analyze mobile usage across every device in its workforce.
- Not only did Solve(X) find and shut down 500 unused lines, it constantly identifies the optimal data plan for each employee. That way, it's much less likely that a user will incur overage charges.
- Solve(X) serves as a "single pane of glass" for managing help requests and monitoring devices and usage data in real time, across all the company's carriers.

WIN

Operational efficiency skyrockets under Solve(X) — as do savings on mobility spend

- Streamlined data management means more time and energy for more strategically important work.
- Solve(X) has helped put \$386K back in the client's IT budget each year.